BACKGROUND

Plaintiff's claims arise out of his usage of Defendant's MoneyManager banking tool embedded within the "Lexington Law" app. Lexington Law is a credit-repair app owned and operated by Progrexion ASG. Decl. of Andrew Warren ("Warren Decl."), ECF No. 26-1, ¶ 3. The app includes the MoneyManager feature, which is licensed by the Defendant, id. ¶ 4, a Utah company, id. ¶ 2. After the user connects MoneyManager to their bank account by entering their information, MoneyManager consolidates data from a user's various bank accounts and presents it within the app for ease of review. Id. ¶ 4.

Before being able to use the MoneyManager feature, the user is prompted to enter their financial information by clicking on a large blue button labeled "Get Started." Id. ¶ 5. Immediately beneath that button, clearly displayed in italicized black text of the same size as most other text on the page, MX declares: "By clicking 'Get Started', you agree to our <u>Terms and Conditions</u>." Id. ¶ 5. The underlined portion of this statement hyperlinks to MX's terms and conditions. Id. Those terms and conditions in turn contain a forum selection clause stating the following:

You agree that any claim or dispute of any sort that might arise between you and MX, its officers, directors, employees, agents or affiliates must be brought in Salt Lake County or Utah County, Utah, subject to applicable jurisdictional requirements in any such action or proceeding. You irrevocably waive any objection to such venue.

<u>Id.</u>, Ex. B, ECF No. 27. Given the exclusive language of this section, Defendant contends this action must be transferred to the federal court located in either of the designated counties in Utah. The Court agrees that venue is lacking here but does not agree that the case should be transferred.

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ANALYSIS

Forum selection clauses are presumptively valid under federal law and should not be set aside unless they are "unreasonable" under the circumstances. M/S Bremen v. Zapata Off-Shore Co., 407 U.S. 1, 10 (1972). The party seeking to avoid a forum selection clause bears a "heavy burden" to establish the clause as unreasonable. Id. at 17. In the Ninth Circuit, forum selection clauses are only unreasonable if: (1) the clause was the result of fraud, undue influence, or overweening bargaining power; (2) the selected forum is so gravely difficult and inconvenient that Plaintiffs would essentially be denied their day in court; or (3) enforcement of the clause would contravene a strong public policy of the forum in which the suit was brought. Argueta v. Banco Mexicano, S.A., 87 F.3d 320, 325 (9th Cir. 1996) (citations and quotation marks omitted).

In Nguyen v. Barnes & Noble Inc., the Ninth Circuit determined that the validity of a browsewrap contract "depends on whether the user has actual or constructive knowledge of a website's terms and conditions." 763 F.3d 1171, 1176 (9th Cir. 2014). Courts have been willing to find the requisite notice for constructive knowledge "where a browsewrap agreement resembles a clickwrap agreement—that is, where the user is required to affirmatively acknowledge the agreement before proceeding with use of the website." Id. at 1176—77 (citing, e.g., Zaltz v. JDATE, 952 F.Supp.2d 439, 451—52). As an example of this type of agreement, the Nguyen Court describes a forum selection clause contained within "a notice below the 'Sign Up' button [which] stated, 'By clicking Sign Up, you are indicating that you have read and agree to the Terms of Service,' and user had clicked 'Sign Up.'" Id. (quoting Fteja v. Facebook, Inc., 841 F.Supp.2d 849, 838—40). This is precisely the scenario that is before the Court here.

Here, Plaintiff argues that the forum selection clause, contained within a browsewrap² agreement, should not be enforced because the terms are not "reasonably

² The parties here commonly refer to the agreement as "sign-in wrap." As exemplified above by <u>Nguyen</u> (citing <u>Fteja</u>), this "sign-in wrap" is a subset of browsewrap which resembles clickwrap by requiring the user to affirmatively acknowledge the agreement before using the MoneyManager feature.

conspicuous" to put a reasonably prudent user on constructive notice. Pl.'s Opp., ECF No. 32, at 3. This argument is unpersuasive.

More specifically, Plaintiff argues, relying on Berman v. Freedom Fin. Network, LLC, 30 F.4th 849 (9th Cir. 2022), that, for a variety of reasons, the text and hyperlink themselves are not conspicuous. He next contends that the screen in question proposes no forward-looking relationship that would naturally be governed by preestablished terms and conditions. Finally, Plaintiff takes the position that the conditions cannot be reasonably conspicuous because MX is never mentioned by name on the "Get Started" screen. The Court addresses each argument in turn.

First, as indicated, in arguing that the text and hyperlink themselves are not reasonably conspicuous, Plaintiff draws several analogies to Berman. In Berman, Plaintiffs were prompted to access a website by a large green "Continue" button. Below that button, in two lines of gray text against a white background, which were considerably smaller than any other text on the page, the page read "I understand and agree to the Terms & Conditions. . ." 30 F.4th at 854. The text was "sandwiched" between large, attention-grabbing buttons prompting the user to take actions. Id. The Court held the agreement unenforceable because the terms themselves were not reasonably conspicuous and the existence of a hyperlink was not readily apparent. Id. at 856—57. Thus, the agreement was unenforceable for want of "any action that unambiguously manifested [Plaintiff's] assent to be bound by the terms and conditions. Id.

The facts of this case are markedly different from those in <u>Berman</u>. Unlike <u>Berman</u>, the font size is identical to that of nearly all other text on the page, including the MoneyManager advertisement text above the "Get Started" button. In addition, Defendant uses black font against white background rather than grey font against white background. Defendant italicizes the declaration and underlines the hyperlink, making it clear to a reasonably prudent user where the hyperlink exists.³ Given the clarity of both

 $^{^{\}scriptsize 3}$ Plaintiff's argument that this hyperlink could be made more conspicuous if it were typed in a

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the text and the hyperlink (that are much clearer here than in <u>Berman</u>), proceeding under these circumstances unambiguously manifested Plaintiff's assent to be bound by Defendant's terms and conditions.

Moreover, and unlike <u>Berman</u>, Defendant's notice clearly states what action the user must take to manifest assent to the agreement ("By clicking continue..."). In <u>Berman</u>, the Court was presented with only a "notice in fine print stating, 'I understand and agree to the <u>Terms & Conditions</u> which includes mandatory arbitration." 30 F.4th at 853. Indeed, the <u>Berman</u> Court itself noted that the "notice defect could easily have been remedied by including language such as, 'By clicking the Continue>> button, you agree to the <u>Terms & Conditions</u>." <u>Id.</u> at 858 (citing, <u>e.g.</u>, <u>Meyer v. Uber Tech., Inc.</u>, 868 F.3d 66, 78—80 (2nd Cir. 2017)). The approved-of language in <u>Berman</u> is nearly verbatim the language present here. Indeed, Defendant's notice is more conspicuous than that in <u>Berman</u>, both on the grounds of the actual size, color, and location of the text, as well as in the content of the notice. Thus, the analogies to <u>Berman</u> are unconvincing.

Second, Plaintiff argues that these terms are not reasonably conspicuous because the user only seeks a one-off transaction rather than a forward-looking relationship which would naturally be expected to be governed by continuing terms and conditions. However, this Court finds that the relationship established by clicking the "Get Started" button is, in fact, a forward-looking and continuous one. Once the user clicks "Get Started" and enters their bank information, they set into motion an ongoing relationship in which MoneyManager continuously compiles the user's bank account balances. This registration process for an ongoing service reflects the user's contemplation of "some sort of continuing relationship." Oberstein v. Live Nation Ent.,

color, commonly blue, does not change the Court's analysis. That fact is outweighed by the host of other factors contributing to the conspicuousness of Defendant's terms and conditions. Nor is the Court persuaded by Plaintiff's argument that the location of the terms and conditions below the "Get Started" button as opposed to above it makes the link somehow less noticeable. See Fteja, 841 F.Supp.2d at 838—840 (enforcing a similar agreement contained in terms located underneath a large 'Sign Up' button). The location of this text would not be made more conspicuous by relocation above the "Get Started" button.

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Inc., 60 F.4th 505, 517 (9th Cir. 2023) (quoting <u>Sellers v. JustAnswer LLC.</u> 73 Cal.Rptr.3rd 1, 29 (2021)). Such a relationship would naturally be governed by ongoing parameters.

Finally, Plaintiff faults the application of the terms and conditions on the ground that MX is never mentioned by name on the screen in question. Plaintiff does not cite any binding authority for this assertion, nor is this Court aware of any, and Plaintiff's only persuasive authority, Doe v. Massage Envy Franchising, LLC, 303 Cal. Rptr. 3d 269 (2022), is inapposite. In Doe, not only were the terms deemed inconspicuous and the interaction deemed a one-off transaction, but the Plaintiff had previously signed a "General Consent" form that made clear that it was only between the Plaintiff and a party different from the one at hand. Further, the Doe court made clear that in cases that "involve a consumer signing up for an *ongoing* account . . . it is reasonable to expect that the typical consumer in that type of transaction contemplates entering into a continuing, forward-looking relationship' governed by terms and conditions." Id. at 35 (quoting B.D. v. Blizzard Entertainment, Inc., 292 Cal.Rptr. 3d 47, 61 (2022)).

This transaction between Mr. Lincoln and MX was subject to a valid forum-selection clause. The clause was embedded in MX's terms and conditions, which were conspicuously displayed below the "Get Started" button. Under the circumstances of this case, a reasonably prudent user would be aware that clicking the "Get Started" button would manifest assent to the terms and conditions. Once a user enters their account information into MoneyManager, they initiate an ongoing relationship which is naturally governed by similarly ongoing terms and conditions. Transfer to the District of Utah thus appears proper.

This case is complicated, however, by a circuit split between the Ninth and Tenth circuits regarding how the language of the forum selection clause should be interpreted. On one hand, this Court is bound by the Ninth Circuit decision in Simonoff v. Expedia, Inc., 643 F.3d 1202 (9th Cir. 2011). The panel in that case concluded that a forum selection clause providing for exclusive jurisdiction "in" a particular county provided for

under that authority, the forum selection clause in the instant case would permit

Plaintiff's action to proceed in either the state or federal courts in the identified counties.

jurisdiction in either state or federal venues in that county. Id. at 1206-07. Accordingly,

But Tenth Circuit authority is to the contrary. In the Tenth Circuit, language dictating that "venue shall be proper under this agreement in Johnson County, Kansas," was held to permit the bringing of suit only in the state court of the identified county. Milk 'N' More, Inc. v. Beavert, 963 F.2d 1342, 1346 (10th Cir. 1992). Accordingly, were this Court to transfer this action to the Utah District Court pursuant to Ninth Circuit precedent, the Utah court would be required under Tenth Circuit precedent to either transfer the case back here or to dismiss it outright. Indeed, this Court has previously had a case transferred back from a district court in the Tenth Circuit after that court determined venue was improper before it. See S&J Rentals v. Hilti, Inc., Case No. 17-CV-0159-CVE-FHM, 2017 WL 2992732 (N.D. Okla. 2017).4

Theoretically, if this Court were to follow Ninth Circuit precedent in transferring the case to the District of Utah, and the District of Utah were to apply its own binding Tenth Circuit precedent, that court would then be required to transfer the case again, and the matter could hypothetically ping-pong back and forth between the courts given the conflicting appellate holdings. Such a result would obviously benefit no one.

Accordingly, the Court concludes that under the unique circumstances of this case, in which venue here is clearly improper and venue in the District of Utah would be improper under the precedent that binds that court, dismissal is warranted. See Cycle City, Ltd. v. Harley-Davidson Motor Co., 81 F. Supp. 3d 993, 1000 (D. Haw. 2014) ("Where a party moves to transfer based on a forum selection clause that points to a state court, the court will treat the party's motion to transfer as a motion to dismiss."); Yei A. Sun v. Advanced China Healthcare, Inc., 901 F.3d 1081, 1087 (9th Cir. 2018) (affirming dismissal partly on grounds that "§ 1404(a) merely codified the doctrine of forum non

⁴ Here, unlike <u>S&J Rentals</u>, the Ninth and Tenth Circuits split on the meaning of the language "any case ... must be brought in Salt Lake County or Utah County, Utah." Resolving this conflict appears to be an issue of first impression in this jurisdiction.

Case 2:23-cv-00806-MCE-CSK Document 49 Filed 07/02/24 Page 8 of 8 conveniens 'for the subset of cases in which the transferee forum is within the federal court system") (citing Atl. Marine Const. Co. v. U.S. Dist. Court for W. Dist of Tex., 571 U.S. 49, 60 (2013)). CONCLUSION For the reasons set forth above, IT IS HEREBY ORDERED THAT: 1. Defendant's Motion to Transfer, construed as a motion to dismiss, (ECF No. 26) is GRANTED without prejudice to permit Plaintiff to refile this action in Salt Lake County or Utah County, Utah; 2. Defendant's independent Motion to Dismiss (ECF No. 25) is DENIED as moot; 3. This case is hereby DISMISSED; 4. The Clerk of this Court is directed to close the case. IT IS SO ORDERED. Dated: July 1, 2024 SENIOR UNITED STATES DISTRICT JUDGE